



TUNÇTAŞ CAM SANAYİİ VE TİCARET A.Ş.

CUSTOMER / SUPPLIER / BUSINESS PARTNER PRIVACY NOTICE

Pursuant to the Law on the Protection of Personal Data No. 6698 (the “Law”), your personal data may be processed by Tunçtaş Cam Sanayii ve Ticaret A.Ş. (the “Company”), as the data controller, within the scope described below.

Purposes for Which Personal Data Will Be Processed

Our Company processes your personal data for the purposes of:

- Managing the production and operational processes of products and services,
- Providing products and services and carrying out sales/purchasing processes,
- Following up and managing requests and complaints,
- Following up contract processes and legal claims,
- Carrying out corporate communication activities,

limited to these purposes and in a manner relevant and proportionate to them.

Parties to Whom and Purposes for Which Processed Personal Data May Be Transferred

In line with the purposes stated above, your personal data may be transferred, upon a duly made request, to legally authorized public institutions and persons and to authorized private persons within the framework of the conditions set out in Articles 8 and 9 of the Law.

Since the servers of the Microsoft applications used within the Company are located abroad, your personal data may be transferred abroad by providing appropriate safeguards and taking technical and administrative measures. In addition, within the scope of our export processes, personal data may be transferred to the relevant parties abroad, limited to cases where this is mandatory for the fulfilment of contractual obligations. In such data transfers, the necessary technical and administrative measures are taken in accordance with the relevant legislation, and the transfer is made only to the extent necessary for, and limited to, the performance of the contract.

Method and Legal Basis of Personal Data Collection

Your personal data is collected, within the scope of your use of the services we offer, face to face in a physical environment or through the channels through which you contact us electronically, on the grounds that it is directly necessary for the establishment or performance of a contract and mandatory for our Company to fulfil its legal obligation, and in line with the legitimate interests of our Company.

Rights of the Data Subject Listed in Article 11 of the Law

We hereby inform you that, as a data subject, you have the following rights under Article 11 of the Law:

- To learn whether your personal data is being processed,
- To request information if your personal data has been processed, and to learn the purpose of the processing of your personal data and whether it is used in accordance with its purpose,
- To know the third parties to whom your personal data is transferred, domestically or abroad,
- To request the rectification of your personal data if it has been processed incompletely or inaccurately, and to request that the action taken in this regard be notified to the third parties to whom your personal data has been transferred,
- To request the erasure or destruction of your personal data if the reasons requiring its processing no longer exist, despite having been processed in accordance with the provisions of the Law and other relevant laws, and to request that the actions taken in this regard be notified to the third parties to whom your personal data has been transferred,
- To object to any outcome to your detriment arising from the analysis of your processed personal data exclusively through automated systems,
- To claim compensation for damage arising from the unlawful processing of your personal data.

You may submit your applications regarding these rights to our Company through the methods specified in the Application Form available on our Company's website. Depending on the nature of your request, your application will be concluded free of charge as soon as possible and within thirty days at the latest; however, if the action requires an additional cost, you may be charged a fee in accordance with the tariff to be determined by the Personal Data Protection Board.